



Updating HS Veitur's voltage system

Over the next weeks we will be
updating our voltage system
in your neighborhood



HS VEITUR

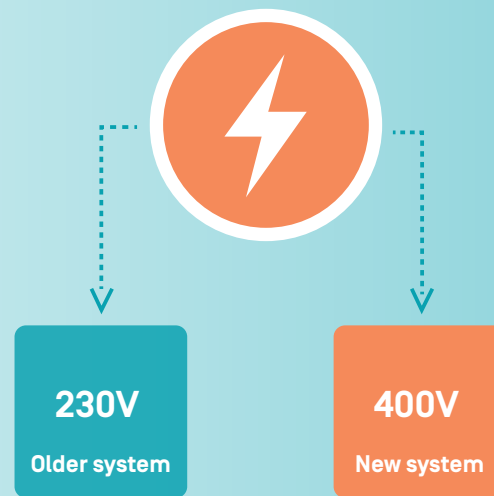
What's involved in the change?

In the older part of town 3x230V voltage system is still in use, often called a two-phase system.

In those systems fuse boxes need two-fold safety systems.

This system was well-suited while electricity was distributed with power lines, but with advent of underground cables, newer houses used a newer system.

Most houses today are connected to a 3/N 400V system, allowing trunk feeders to carry more power with the same underground cables, which is especially important with the increase of personal charging stations at home.



How does this affect me?

In most cases the change will have no effect on electricity usage in the house. The voltage and all devices should work as before.

The change, however, reinforces the power distribution system, decreases the chance of electricity outages and increases stability.

It also opens the possibility of a 400V three-phase connection, which can be suitable for larger electrical equipment and more powerful charging stations.



What do I need to do?

Contractors from HS Veitur need to update the house's fuse boxes and ensure the right labelling and function. For that to happen they need to be able to enter all houses the day of the change.

The owner/registered keeper of the house must ensure access to the fuse boxes and that the electric contractors are able to enter. If there is a renter in the house, it's important to let them know about the implementation.

The staff at HS Veitur will be in contact when the time approaches and will provide more information about the day of the implementation.

More information can be found at: <https://hsveitur.is/spennukerfi>



Communication

It's important that the person registered for the electricity meter of the house has the correct phone number and email address registered on "My pages" on hsveitur.is. All messages in regard to the implementation are sent to the registered phone number and email for each meter.

You should have already received a notice about the change through a text message and an email from HS Veitur. If not, it's possible the wrong phone number or email is registered.



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Scan the QR code
for more information in
Icelandic, English and Polish.

hsveitur.is